

PRIVACY POLICY

In the course of using this Network platform or availing the products and services via the online application forms and questionnaires, online consents and such other details required from time to time, SPARK and/or its affiliates may become privy to some of your personal information, including which may or may not be of confidential nature. SPARK is strongly committed to protecting the privacy of its users/clients and has taken all necessary and reasonable measures to protect the confidentiality of any customer information.

Use of personal information

The personal information you provide will be kept confidential and used to support our customer relationship with you. We may use this information as part of normal business operations, such as providing you with any services to which you subscribe, and any activity related to these services such as collecting fees for those services, and informing you about these services, and special offers, upgrades and other services that may be of interest to you. We may selectively share your information with affiliate of SPARK or other companies and organizations whose products or services we think may be of interest to you. If you do not want to receive information about special offers, upgrades, newsletter, mailing list from SC or its affiliates, you will be given the opportunity to “opt out” and we will respect your wishes. We may have to, whenever called upon to do so, disclose your personal information to any Government, Central or State, local or public or regulatory authority such as the Securities and Exchanges Board of India (SEBI), Reserve Bank of India (RBI) or such other authority. The personal data of customers and web site visitors is stored indefinitely and may be collected and processed in one or more data bases maintained directly or indirectly by SPARK.

Security

Your account information is protected by placing it in the secure portion of our Web site, which is why you need to enter your unique login username and password each time you want to access your account information. Do help us protect your privacy by maintaining the secrecy of the username and password you use for any of our services. SPARK uses reasonable physical, technical and managerial safeguards to preserve the integrity and security of your personal Information. However, we cannot ensure or warrant the security of any information you transmit to SPARK and you do so at your own risk. Once we receive your transmission of information, SPARK makes reasonable efforts to ensure the security of our systems. However, please note that this is not a guarantee that such information may not be accessed, disclosed, altered, or destroyed by breach of any of our commercially reasonable physical, technical and managerial safeguards.

Aadhaar user consent policy

The act of providing your Aadhaar is voluntary in nature, which will only be required for completing your account opening procedure online and for digitally signing the account opening form. Your Aadhaar may also be used as a proof of address as an alternative choice to drivers license or Passport copy, which is a voluntary decision to be made by you. You may alternatively choose to go through the offline route of account opening by physically signing all such account opening documents, which does not require you to share your Aadhaar information at all.

Links to other sites

SPARK is not responsible for the privacy practices of other web sites that we may provide a link to. We encourage you to become familiar with the privacy practices of these sites before you provide them with any personal information.

Changes to this policy

This Privacy Policy may be subject to change and updated or revised from time to time, without any prior notification to the User, at the sole discretion of SPARK. It is the responsibility of the User to periodically review the Privacy Policy to determine whether there have been any revisions or updates.

Reach us

If you have any questions or comments regarding this Privacy Policy, please contact us via email at pwm.compliance@sparkcapital.in