

Spark Family Office and Investment Advisors (India) Private Limited

Escalation matrix for Investor grievances

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Aarati Gurjar	Unit No. 1252, 5th floor, Solitaire 12, Solitaire Corporate Park, Guru Hargovindji Marg, Andheri-Ghatkopar Link Road, Andheri (East), Mumbai-400 093	+91 22 6291 6735 (Monday-Friday; 9:30 AM to 6:00 PM)	investorgrievance.pwm@sparkcapital.in
Head of Customer care	Sandeep Jain	Unit No. 1252, 5th floor, Solitaire 12, Solitaire Corporate Park, Guru Hargovindji Marg, Andheri-Ghatkopar Link Road, Andheri (East), Mumbai-400 093	+91 22 6291 6720 (Monday-Friday; 9:30 AM to 6:00 PM)	sfobroking@sparkcapital.in
Compliance Officer	Vilma Mathias Gangahar	Unit No. 1252, 5th floor, Solitaire 12, Solitaire Corporate Park, Guru Hargovindji Marg, Andheri-Ghatkopar Link Road, Andheri (East), Mumbai-400 093	+91 22 6291 6740 (Monday-Friday; 9:30 AM to 6:00 PM)	compliance@sparkcapital.in
CEO	Rajesh K Parikh	Unit No. 1252, 5th floor, Solitaire 12, Solitaire Corporate Park, Guru Hargovindji Marg, Andheri-Ghatkopar Link Road, Andheri (East), Mumbai-400 093	+91 22 6291 6757 (Monday-Friday; 9:30 AM to 6:00 PM)	pwm.compliance@sparkcapital.in

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

- a) SEBI at <https://scores.gov.in/scores/Welcome.html> or
- b) NSE at <https://investorhelpline.nseindia.com/NICEPLUS> or
- c) BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.